

Contact Points Complaints for Employees (Temp Workers) of EuroDetach

If you are or have been employed by EuroDetach Maintenance B.V. at one or more customers of our company, and if you have a (valid) complaint regarding wages, housing, or even discrimination by (the staff of) our customer, you can state your complaint in writing by e-mail. Please also inform us of your current contact data apart from your e-mail address so we can contact you within a week after stating your complaint for further questions and validation/evaluation of your complaint. Apart from extraordinary circumstances your complaint will be evaluated and if necessary action will be taken within two weeks after stating your complaint. Also please take notice that in accordance with ABU Collective Labour Agreement Regulations EuroDetach Maintenance B.V. have a strict Anti-Discrimination Policy. Our companies do not tolerate discrimination in any form on grounds of race, descent, religion, gender, sexual orientation and political orientation).

Internal Contact Points EuroDetach

- 1 *Complaints regarding wages:* externconsultancy@eurodetach.nl c/o Mr. P. van Es
- 2 *Complaints regarding housing and/or transport:* echt@eurodetach.nl c/o Mr. H. Smorenberg or Mr. M. Roginski
- 3 *Complaints regarding discrimination:* directie@eurodetach.nl c/o Mr. J. Crombag

External Contact Points

If you should not be satisfied with the outcome of our evaluation of your complaint, or if you want a second opinion on our evaluation of your complaint you can contact:

- 1 *Wage/housing related complaints:* complaints@abu.nl
- 2 *Discrimination:* www.discriminatie.nl

EuroDetach Maintenance B.V. – John Crombag